

Attachment 1: Obligation to Cooperate

1. Procurement Catalog Data

For the connecting of supplier and catalog data and any marketplaces requested by the Customer, the procurement of the corresponding supplier, catalog or marketplace data is necessary. This is the responsibility of the Customer. The Customer shall transmit this data in due time with regard to the agreed connection times. The data must be in BMEcat or CSV format and contain the following information:

- a. Article designation
- b. Article description
- c. Categories
- d. Classification (eCl@ss, UNSPSC or similar; specify corresponding version)
- e. Attributes
- f. Key words
- g. Packaging units
- h. Manufacturer Product Number (MPN)
- i. Manufacturer
- j. Price
- k. Price unit
- l. Suppliers -> Stock Keeping Unit (SKU)
- m. Supplier name
- n. EAN or GTIN

In addition, the Customer shall submit to Crowdfox a complete contact list of suppliers to be onboarded to ensure a quick and smooth onboarding process. In addition, the customer shall fill out the letter of approval available [here](#), sign it and send it to the relevant suppliers and/or marketplaces to enable the provision of the catalog data and marketplace data to Crowdfox. At the same time, the Customer shall inform Crowdfox about any communication with the suppliers and/or marketplaces and send the signed letter of approval to Crowdfox for a simplified communication with the suppliers and/or marketplaces.

2. Quality of the supplier data

The customer is also responsible for sufficient quality of the supplier catalogs. The quality is sufficient if supplier SKU, a short description/name of the product (must consist of at least 5 characters), the manufacturer, the manufacturer number, the price, the EAN/GTIN, delivery times as well as the units of measure are given according to the Crowdfox guide and are machine readable. Depending on the product group and manufacturer, ASIN, color, shape, length, weight and similar attributes, CAS or comparable product group-specific identifiers may be necessary.

3. Microsoft Power BI

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If the scope of services agreed with Customer includes the Analytics Tool, Customer is responsible for having the appropriate licenses for Microsoft Power BI.

4. Punch-Out requirements

The possibility of a Punch-Out interface depends on the technical conditions, especially those concerning the ERP or procurement system used by the customer. For example, the system must have one of the two standards "OCI" (OPEN CATALOG INTERFACE) or "cXML" (commerce eXtensible Markup Language). The existence of the possibility has to be checked by the customer in advance.

5. Availability of Technical Personnel

In order to set up the technical connection and test its functionality, the Customer shall provide competent resources with appropriate professional qualifications.

6. Availability of Third Party

If additional parties need to be involved in the implementation of the Crowdfox Solution by the Customer, they must be commissioned accordingly by the Customer. The Customer ensures that these parties are equipped with the necessary knowledge, professional qualifications and authorizations. In particular, the time availability of the third party, in terms of the mutually agreed-upon implementation period as well as for service work, is ensured by the Customer.

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